



2642

DOCKET NO. 10628ROUS01U (NORT10-00169)
Customer No. 33000

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: : Michael C.G. Lee
Serial No. : 09/472,910
Filed : December 27, 1999
For : CALL FEATURES FOR AUTOMATIC CALL
DISTRIBUTION SYSTEM
Group No. : 2642
Examiner : Q.H. Nguyen

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Technology Center 2600

MAIL STOP NON-FEE AMENDMENT

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

CERTIFICATE OF MAILING BY FIRST CLASS MAIL

Sir:

The undersigned hereby certifies that the following documents:

1. Amendment and Response to Office Action; and
2. A postcard receipt;

relating to the above application, were deposited as "First Class Mail" with the United States Postal Service, addressed to MAIL STOP NON-FEE AMENDMENT, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on March 4, 2004.

Date: 3/4/04

Kathy Ceder
Mailer

Date: 3/4/2004

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Sir:

AMENDMENT AND RESPONSE TO OFFICE ACTION

No fees are believed to be necessary; however, in the event that any fees are required for the prosecution of this application, please charge any necessary fees to Deposit Account No. 50-0208.

No extension of time is believed to be necessary. If, however, an extension of time is needed, the extension is requested and please charge the fee for this extension to Deposit Account No. 50-0208.

In response to the Office Action having a mailing date of December 4, 2003, please amend the above-identified application as follows:

19/10
Sme
3/16/04